

## Good Samaritan Industries

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Trent Bartlett  
Dr Sue Ulreich  
Julian Mills  
Elisa Fear  
Rev Craig Collas  
Michael Patchell  
Steve Price  
Tamsin Marsh  
Christopher Walker  
John Knowles (CEO)

The Constitution requires there be not less than six nor more than ten people on the Board, therefore the Good Samaritan Industries (GSI) Board meets this criteria. The Board of GSI reviewed its new 2020x2020

Strategic Plan with Churchill Consulting, further developing objectives for the future - to grow GSI's mission of employment and other services for people with a disability - summarised below:



**By 2020, we'll deliver to 2,020 West Australians living with disability valued jobs, training & community inclusion**

**When, where and how much?**  
A five year vision to the year 2020 - It doubles the "GSI reach" from approx. 1,100 to 2,020 in WA. "Deliver"

**To what end?**  
Services valued by those living with disability - fits consumer directed direction - employment, training, life skills, recreation, planning, support & transitioning thru life's key stages, e.g.

**Who?**  
"Living with" includes those "living with a disability" & those who care for and/or "live with" them



**GSI Rallying Point**  
A simple statement for all involved with GSI to "know where we are going" and what we are trying to achieve



**Delivering good services to people living with disability so they can enjoy a good life**



## I. ACTIVITIES & SIGNIFICANT DECISIONS

The activities and key decisions undertaken by GSI during the year are discussed as follows:

- Board of GSI;
- Strategic Plan; and
- GSI Operations

**I.1 The Board of GSI** was busy during the year discharging its obligations for the responsible and effective governance of GSI. The Board:

- farewelled Board Member Reverend Wilf Perce who gave seven years loyal service. His wisdom will be missed and we thank him deeply for his contribution to GSI;
- welcomed to Board Reverend Craig Collas - Uniting Church in the City, Chris Walker - Engineer & Project Manager Bechtel and Tamsin Marsh - Legal Counsel Wesfarmers Corporate Solicitors. We look forward to their contribution;
- approved new stores in Mandurah, Malaga, Wangara and Port Kennedy employing many people with disabilities and providing valuable and affordable retail services to local communities. We have also relocated our Midland Store and closed the Kalgoorlie store - with all supported employees being kept in employment;
- approved and launched our School to Employment Program (STEP). This has 120 supported workplace learning participants with disabilities throughout our services. We have already signed up one as a School Based Trainee and expect approximately 25% of the remaining students to take up traineeships with GSI in 2016/17;
- approved the Mega Barn – 1300 square metres of retail space at Canning Vale holding 31 tonne of clothing for sale by the kilogram, an alternative to selling excess product overseas. 2000 people attended the opening day;
- Celebrated International Day of Disability. Our Patron the Governor Her Excellency the Honourable Kerry Sanderson AC and Moderator, Reverend Steve Francis presented the Quadrant Energy and Sarah Potter Awards to people with disabilities. In all, over 40 \$1,000 scholarships and awards were presented on the day and in other ceremonies - all assisting people to

further their career aspirations;

- approved \$50,000 for the Uniting Church Multicultural Ministry. This advances their good work, bringing people of all backgrounds together in their faith; and
- approved a new organisational structure, the 2016/17 budget and is now turning its attention to developing a digital strategy for GSI.

**I.2 The intent of the Strategic Plan** is to enable clients of GSI to be actively included in the community through work, skills development and service support outside of work. The plan delivers clear objectives and allows for the tracking of our progress against these. In the preceding 12 months the organisation has:

- helped a total of 1,079 people with disabilities;
- increased the number of people with disabilities using our employment services. We employed 318 people with disabilities in our Good Sammy operations, 249 employed with private enterprise and a further 308 people with disabilities searching for work and supported by Options Employment in Perth;
- a further 204 people with disabilities were assisted with training, work experience, scholarships or supports in the National Disability Insurance Scheme;
- supported the business and service divisions of GSI through management of risk, and the effective stewardship of its human and physical resources, GSI net assets have increased by 34% over the last five years, underpinned by another unqualified annual report; and
- continued active participation as an agency of the Church in support of the above.

**I.3 The last year was an exciting and busy time for GSI Operations:**

- International Standards Certifications conducted a successful quality audit of all our services against the National Disability Service Standards;
- supporting the Uniting Church in WA, UnitingCare Australia and directly assisting many individuals and communities with donations to congregations, other UnitingCare agencies, the Waroona bush fire and other individuals in need, client grants and emergency relief;



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- private sector partners and benevolent funds greatly assisted during the year, Quadrant Energy, personnel employed by Alcoa Charity Help and Cities of Stirling, Bayswater and Rockingham. All provided significant financial support for GSI during the year. These relationships are very important as it profiles the work of GSI and allows GSI the opportunity to be open about and proud of our belonging as an agency of the Uniting Church;
  - with the financial support of the WA Education Department (through their Non-Government Centre Support – NGCS) we have been able to pilot our STEP project with the plan to make the program self funding in future years;
  - in line with our Strategic Plan we conducted an internal review on our service model, moving to a customer centred model of service delivery;
  - celebrated the ongoing successful partnership with the State Government and WA Disability Enterprises (WADEs), which has now delivered over \$30m in State and Local Government contracts providing quality work and a positive impact for supported employees, winning a national Social Enterprise Award;
  - played an active role in our peak body National Disability Services (NDS) both here in WA and at National Committee level, actively supporting the advocacy of employment for people with disabilities to all levels of Government. GSI has been a proud member of NDS for 51 years;
  - together with four other charities, we assisted in the creation and launch of [www.giv.org.au](http://www.giv.org.au), a website directing the public to locations that accept their donations;
  - taking part in National Volunteer Week by acknowledging our 150+ volunteers with a morning tea at their place of work where they also received a small gift;
  - Facilitated dozens of Community Volunteer Days for schools and corporate companies;
  - held a Multicultural Day on 24 May to celebrate the diversity in our workforce which included a morning tea attended by staff featuring many dishes from around the world, prepared by our wonderful staff ... a gastronomical highlight at GSI;
  - conducted our annual staff celebrations with the highlight being the celebration of our two Employees Of The Year - Mark Lenane and Cheryl Hindley-Jorgen; and
  - training for staff and volunteers remains a high priority for GSI. 159 staff attended training throughout the year.

### **1.3 Thanks**

GSI is indebted to the Commonwealth Department of Social Services, who provide significant funding for GSI to deliver its employment services to people with disabilities. A special thanks to UnitingCare West, Uniting Church in the City and Centrecare for their support in providing office/meeting spaces for the Options Employment service. Finally, GSI thanks all its staff, volunteers, congregations, sponsors and donors throughout Western Australia who have supported us in the last year. With their support, we aim to ensure GSI continues to make a positive difference to the lives of people with a disability.

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