

Good Samaritan Industries

<i>Chief Executive Officer</i>	John Knowles
<i>Chairperson</i>	Trent Bartlett
<i>Deputy Chairperson</i>	Christopher Walker
<i>Chair Audit & Risk Committee</i>	Dr Sue Ulreich
<i>Chair Investment Committee</i>	Elisa Fear
<i>Members elected by Synod</i>	Michael Patchell
	Craig Collas
	Steve Price
	Tamsin Marsh
	Ian Thubron
	Dom Del Borrello

The Constitution requires there be not less than eight nor more than twelve people on the Board, therefore the Good Samaritan Industries (GSI) Board meets this criteria.

I. The Board of GSI was busy during the year discharging its obligations for the responsible and effective governance of GSI, we:

- Farewelled Chair Rod Benness after fifteen years; eight years as Chair. We thank him for his leadership and commitment that has taken GSI into a secure future. We owe a debt of gratitude to the Benness family who have served so loyally across two generations beginning with Ed Benness (1983-89) and Rod Benness (2001-2016).
- Welcomed Board members Trent Bartlett as GSI Chair and Chris Walker as Deputy Chair.
- Welcomed to Board Ian Thubron – marketing and communications and Dom Del Borrello – financial and commercial advisor. We look forward to their contribution.
- Celebrated International Day of Disability - Our Moderator Reverend Steve Francis and David Parker, Director Government & Public Affairs, presented the Quadrant Energy and Sarah Potter Awards to people with disabilities. In all, thirty-four \$1,000

scholarships and awards will assist young people to further their career aspirations.

- Supported the Uniting Church in WA, UnitingCare Australia and directly assisted individuals and communities with donations to congregations, other UnitingCare agencies and individuals during disasters and times of need.
- Celebrated the Uniting Church's 40th anniversary with all our staff on 22 June.
- Approved \$50,000 for the Uniting Church Multicultural Ministry, this advances their good work, bringing people of all backgrounds together in their faith.
- Our new organisational structure is now set and we are now revitalising our strategic plan.
- The future of the National Disability Insurance Scheme (NDIS) in WA is still uncertain. In any event, GSI is an approved NDIS provider for the next four years.
- Built our School to Work program for young people with a disability - 93 students registered with another 98 committed to get on-board. Feedback from graduates is very positive. The program now extends to 100 Year 10 students per year from public and private schools.
- Opened a new store in Mt Lawley - newer stores in Mandurah, Malaga and

- Port Kennedy as well as our relocated Midland store are proving successful while employing many people with disabilities and delivering valuable and affordable retail services to local communities. Plans are in train to open a store in Butler in Perth's fast growing northern suburbs in July.
- We enable clients of GSI to be actively included in the community through work, skills development and service support outside of work:
 - We helped a total of 1,020 people with disabilities;
 - Increased the number of people with disabilities using our employment services - we employed 322 people with disabilities in our Good Sammy operations, plus GSI's Options Employment supported 411 people with disabilities who were employed, or searching for work, with private enterprises and;
 - A further 287 people with disabilities were assisted with training, work experience, scholarships or supports within the National Disability Insurance Scheme;
 - Supported the business and service divisions of GSI through management of risk, and the effective stewardship of its human and physical resources - GSI net assets have increased by 33% over the last five years - underpinned by another unqualified annual report; and
 - Continued active participation as an agency of the Church in support of the above.
2. The last year was an exciting and busy time for GSI Operations:
- Thousands of Bibles are donated to GSI each year and at Reverend Emmanuel Audisho's suggestion we are revitalizing an old tradition of providing free Bibles to the community from the book section of all our stores.
 - Launched the GSI Customer Loyalty Card in May 2017 to encourage repeat business by offering discount incentives linked to purchases.
 - Continued gathering and compiling historical information for a commemorative book to celebrate GSI's 60th anniversary in 2018.
 - In December 2016 the Chamber of Commerce and Industry's – Business Pulse "Day in the Life" series featured GSI's CEO. The interview strongly emphasised the GSI Mission.
 - Completed Mega Barn's first year of operation meeting projected targets, providing meaningful employment for people with disabilities and adding to the variety of work on offer at Canning Vale.
 - Partnered with The Big Issue's ground breaking Women's Subscription Enterprise that gives unemployed and vulnerable women an alternative to street selling magazines – instead, they pack copies of the magazine in a safe environment ready for distribution.
 - Private sector partners and benevolent funds greatly assisted during the year: Quadrant Energy, Fleetwest and Cities of Stirling, Bayswater and Rockingham all provided significant financial support for GSI during the year. These relationships are very important as they profile the work of GSI and allows GSI the opportunity to be open about and proud of our belonging as an agency of the Uniting Church.
 - Celebrated the WA Disability Enterprises (WADEs) now delivering \$35m in State and Local Government contracts providing quality work and a positive impact for people with disabilities - we also contributed \$12,000 towards the National Disability Services' Buyability Campaign that aims to do same at a national level.
 - Played an active role in our peak body National Disability Services (NDS) both here in WA and at National Committee level, actively supporting the advocacy of employment for people with disabilities to all levels of Government. GSI has been a proud member of NDS since 1964.

- Took part in National Volunteer Week by acknowledging our 200+ volunteers with a morning tea at their place of work where they also received a small gift;
- Held a Multicultural Day on 22 May to celebrate the diversity in our workforce including a morning tea attended by staff featuring many dishes from around the world, prepared by our wonderful staff.
- Conducted our annual staff Christmas Ball with the highlight being the celebration of our two Employees of the Year – Lisa-Marie Jones - Belmont Store and Joe Pal Soh – Supply Chain.
- Training for staff and volunteers remains a high priority for GSI with almost 500 attendances at a variety of staff training sessions throughout the year.
- Participated in the annual Abilities Expo 2016 held September at Crown Perth. Over a thousand people with disabilities, parents and referrers attended the event along with representatives from disability sector organisations. Feedback on our stall and service offerings was very positive, with a good number of leads generated.
- Early this year GSI started “Job Hub”– an interactive forum for jobseekers that runs for three hours a week for three months at a number of locations. It addresses a wide range of topics including resume writing, interview tips, grooming, understanding letters of appointment and payslips.

3. Thanks

GSI is indebted to the Commonwealth Department of Social Services, Education Department and Disability Services Commission for providing significant funding for GSI to deliver our services to people with disabilities.

A special thanks to UnitingCare West, Uniting Church in the City and Centrecare for their support in providing office/meeting spaces for the Options Employment service.

Finally, GSI thanks all its staff, volunteers, congregations, sponsors and donors throughout Western Australia who have supported us in the last year. With their support, we aim to ensure GSI continues to make a positive difference to the lives of people with a disability.

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